



The Occupier

Capital Delivery

Your ref **BB 854375**
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E-Mail customer.feedback@thameswater.co.uk

04 June 2009

Worsham Service Reservoir (off Burford Road)

Dear Customer

We are expanding Worsham Service Reservoir to meet increasing water supply demands and maintain an adequate supply to approximately 38,000 customers in Witney, Burford, Minster Lovell, Carterton & the RAF Brize Norton base.

We will build a new reservoir next to the existing one, which will allow four times as much drinking water to be stored. A concrete box shaped structure, partly below and above ground level, will be constructed. Once completed, the box will be surrounded in earth and then covered with topsoil before grass seeding. It will look very similar to the existing reservoir. The site boundary will be planted with native hedgerow. Please see pictures overleaf.

We plan to start this work in the middle of June 2009 and we expect this will take approximately 12 months to complete.

We do not expect concerning noise levels for most of the construction activities. However, one of the activities requires sheet piling (driving temporary steel sheets into the ground to provide support for a structure). This activity will cause more audible noise levels. We plan to carry out the sheet piling activity in July and this should only last about three weeks. We will write to you again before this activity starts. Every means will be taken to keep noise levels to a minimum.

During this work there will be an increase of vehicle movement travelling to and from our site. The majority of this will be for the delivery and removal of materials, however we will aim to reuse the excavated material on site to reduce the number of lorry movements.

We have consulted Minster Lovell Parish Council and are working with them to limit disruption.

Our contractor Dean & Dyball Civil Engineering Ltd will carry out this work on our behalf. Their normal working hours are Monday to Friday, between 7.30am and 6pm. However they may be required to work on Saturdays, between 7.30am and 1pm.

If you have any queries regarding this work you can call us on **0845 6410 011**, quoting your address and **BB 854375**. Our lines are always open.

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Swindon
SN38 1TU

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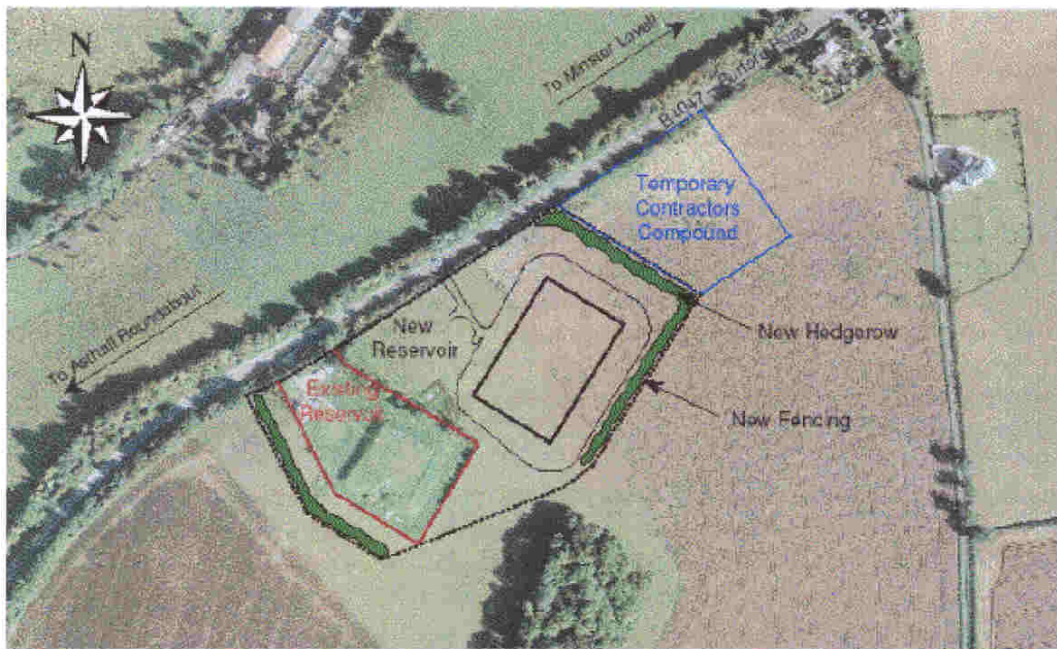
Thames Water Utilities Ltd
Registered in England and Wales
No. 2366661, Registered office
Clearwater Court, Vaster Road,
Reading, Berks, RG1 8DB

We would like to apologise in advance for any inconvenience during this essential work and thank you for your cooperation and patience during this time.

Yours faithfully



Probal K. Majumder
Project Manager



Proposed Worsham Service Reservoir Extension.

NOT TO SCALE

Aerial view of existing reservoir showing proposed adjacent buried reservoir, new vehicular access, fencing, hedge planting and temporary contractors site compound.

Typical example of a buried service reservoir with a welded mesh security fence boundary. (Photo taken before trees planted around the outside)

